



## **California Association of Free and Charitable Clinics Annual Conference Program November 12<sup>th</sup> - 14<sup>th</sup> It's Virtual, and it's Free to Attend!**

Dear CAFCC Members,

In this time of COVID-19, the Board of the California Association of Free and Charitable Clinics has been working hard to put together a helpful, entertaining, and rewarding online gathering in the place of our annual in-person conference. Because of the challenging times, with member clinic's resources stretched and increased need for connections and community, we are making this year's conference free. If you have already paid for the conference, you will receive a refund. Please go to our website <https://www.californiafreeclinics.org/> and register; you will be sent the Zoom link and password for the conference.

Please feel like you can invite all of your volunteers, staff, and board to register and join in. Please note that most presentations are live and will be interactive.

Here's what we have lined up for all three days:

### **Thursday, Nov. 12, 2020 – Resources and Training**

**8:55 am Login/Zoom Etiquette – Mary Baker**

Connect a few minutes before our full day starts so we can get everyone up to speed on Zoom's features, tips, and tricks.

**9:00 am Welcome, Introductions and Announcements – CAFCC Board of Directors**

**9:30 am AmeriCares Tour of Facilities and New Resources**

AmeriCares is an international health organization whose US programs provide free medications, clinical supplies, emergency supplies, training, and more for free clinics like yours. In this session, learn how to become a partner clinic and hear what new materials AmeriCares has to offer. Includes Q&A.

**10:00 am Americares COVID-19/Wildfire Preparedness**

Getting the health system ready for a disaster is a game-changer for communities at risk, helping them stay safe and recover faster. The best response to a disaster is a good plan. This one-hour workshop, focusing on the impact of wildfires and COVID-19, will help your clinic plan and prepare to help your communities.

**11:00 am Break**

**11:15 am Free and Low-Cost Technology Resources, Training and More – a Tour of TechSoup**

From deeply discounted laptops to QuickBooks training - if your clinic ever needs hardware, software, tech services, or classes, TechSoup's NGO Tec Marketplace of donated and discounted technology is a fantastic resource that can save you loads of time, stress, and money. Join TechSoup staff to explore their Tech Marketplace learn about the other services available to your clinic. Includes Q&A.

**12:00 pm Lunch (Bring your own lunch) and Student Poster Presentation**

Grab your lunch and be part of our second annual lunch-time presentations and Q & A's with students involved in programs and research with free clinics around California. (Students, be sure to also come to the CAFCC Student Meet and Greet at lunch on Saturday.)

**1:00 pm Americares Workshop on Stigma, Discrimination, and Implicit Bias in Relation to COVID-19**

CAFCC clinics strive to be the best we can for our patients, volunteers, and staff. Recognizing and working to counter stigma, discrimination, and implicit bias within ourselves, our organizations, and our community make us better providers. This interactive workshop will help us explore how we can address these issues in our settings, with the overlay of COVID-19.

**2:00 pm Break**

**2:15 pm Seeking Funds in the Current and Future Landscape of Philanthropy**

Meet Laura Seaman, Chief Executive Officer of the League of California Community Foundations. You will be able to ask questions as Laura shares her insight into the current and future philanthropy landscape, talks about community foundations across our state, and shows us how we can cultivate relationships to support our clinics. Includes Q&A.

**3:45 pm Break**

**4:00 pm Phone a Friend (Round Robin Discussion Where You Can Ask Your Clinic Questions)**

At the end of the day, we create time to allow members to meet and learn from each other. The friendly networking, info-sharing sessions have been some of the most helpful and popular events. Please join us to meet your peers as we learn from and support each other.

**Friday, Nov. 13, 2020  
Main Conference Day**

**8:55 am Zoom Etiquette – Mary Baker**

Connect a few minutes before our full day starts so we can get everyone up to speed on Zoom's features, tips, and tricks.

**9:00 am Welcome, Introductions and Announcements – CAFCC Board of Directors**

**9:30 am Keynote Speaker – The Honorable Toni Atkins, California Senate Pro Tempore**

**9:45 am Break**

**10:00 am Clinic Safety and Infection Control**

Have questions about what you can be doing to make your clinic safer as we work through this pandemic? Join us for presentations and conversations with Susan Parazzoli, Assistant Biosafety Officer at the Fred Hutchinson Cancer Research Center, and Sean Kaufman, author of Prepare and Protect: Safer Behaviors in Laboratories and Clinical Containment Settings. These experienced professionals will bring their knowledge and insights to help keep your clinic personnel and patients safe.

**11:15 am Break**

**11:30 am David Smith Community Partner Award to Direct Relief**

Please join the Board of Directors as CAFCC honors Direct Relief for their work with California free clinics, including Direct Relief's considerable efforts in providing PPE and other supplies during the COVID-19 pandemic. Direct Relief will explain their program and how to access their free resources.

**12:00 pm Lunch (Bring your own lunch – BYOL) and Membership Meeting**

Lunch will start at noon. The membership meeting will start at 12:30 pm; feel free to eat lunch during the meeting. CAFCC's Annual Conference Membership Meeting is our time to get a report on the state of our association, get updates on our programs, review our finances, and develop plans for the upcoming year. It is also our time to vote for Board Members. As member clinics, please be sure to attend.

**1:45 pm Break**

**2:00 pm Ask an Attorney Panel**

You have legal questions; they have answers. Back by popular demand, join attorneys Susan Bassinger and Jeff Doggett for a general discussion of legal issues affecting free clinics. Topics covered in previous sessions included patient issues and general clinic liability. There will be an extended period for Q&A's this year.

**3:15 pm Break**

**3:30 pm What it Takes to Make and Distribute a COVID Vaccine**

Join us for a presentation and conversation with Rafael Gonzalez from the vaccine trials program of the San Francisco Department of Public Health about what goes into developing and testing a COVID vaccine. Rafael has been involved with vaccine trials with the San Francisco Department of Public Health for more than six years, and they are currently working on one of the COVID vaccine candidates. We will follow Rafael's presentation with a discussion of how California's free clinics might be involved in distributing a vaccine.

**4:45 pm Break**

**5:00 pm Phone a Friend – Open Discussion of Clinic Challenges and Solutions**

At the end of the day, we create time to allow members to meet and learn from each other. The friendly networking, info-sharing sessions have been some of the most helpful and popular events. Please join us to meet your peers as we learn from and support each other.

## **Saturday, Nov. 14, 2020**

### **Clinic Tour and Additional Resources**

**8:55 am Zoom Etiquette – Mary Baker**

Connect a few minutes before our full day starts so we can get everyone up to speed on Zoom's features, tips, and tricks.

**9:00 am Berkeley Free Clinic Tour**

Every year we try to include a tour of one of our member clinics. Although we cannot all be in Berkeley in person, the Berkeley Free Clinic will take us on a virtual tour of the facility they have been in for most of its history after opening in 1969. See the clinic as volunteers tell us about what the program areas make up the clinic today.

**10:15 am Break**

**10:30 am Americares – Psychological First Aid**

Because of the pandemic and the mental health crisis occurring, we have asked Americares to present an interactive workshop on Psychological First Aid. This workshop includes coping, resilience, and psychological first aid to increase the capacity of health workers to address mental health and psychosocial needs for themselves and others.

**12:30 pm Lunch (Bring Your Own Lunch (BYOL) and Student Meet and Greet**

Family Nurse Practitioner Dr. Tracy Dawes, from National University, will facilitate our Student Meet and Greet for graduate and undergraduate students interested in connecting with other students interested in providing care for California's underserved individuals. Tracy developed and is the Executive Director of Well One Free Clinic.

## **Here is how to register for the CAFCC Annual Conference**

**Please register on our website <https://www.californiafreeclinics.org/>**

***You will receive a Zoom link and a Zoom password via email one week before the start of the conference.***

***Log In on Thursday, Friday, and Saturday morning***